

REGISTRATION FOR ELECTRONIC UTILITY BILLING

The Town of Irricana is now offering utility e-Billing to customers with utility accounts. With this service, customers can opt out of receiving a paper bill through the mail and instead elect to receive a utility bill notification via e-mail.

Choosing to sign up for e-Billing will not affect the way you pay your utility bills. Customers will continue to have the following options for payment: Cash, Cheque, Debit, Credit Cards (Visa and MasterCard), Online Payments, Online/Telephone Banking.

To discontinue the E-Billing Notification service, simply e-mail your request to:
irricana@irricana.com

To get started, complete and return the form below to: irricana@irricana.com or via mail:
 Box 100, Irricana, AB T0M 1B0 or in person: Town Office at 222 – 2 Street, Irricana

CUSTOMER INFORMATION (PLEASE PRINT CLEARLY)								
Account Name:								
Contact Name:								
Civic Address:					City/Town:			
Email Address:								
Residence Phone:					Business/Cell Phone:			
Utility Account Number (This information is located on the top portion of your bill)								
AUTHORIZATION								
Authorized Signature:						Date Signed: _____		
						(MM-DD-YYYY)		

PLEASE NOTE:

If you change your email address, you will be responsible for contacting the Town Office with your new information. Non-receipt of your e-bill is not justification for late payment and penalties will apply, as well as standard non-payment procedures as per the Utility Rates Bylaw. If you do not receive your e-bill, please contact the Utility Billing Department at irricana@irricana.com or 403-935-4672.

This information is being collected in accordance with section 3 of the Municipal Government Act and section 33 (c) of FOIP for the implementation of the Town of Irricana utility e-billing project. To protect your privacy, this information will not be shared, traded or sold and is protected by the Freedom of Information and Protection of Privacy Act.